

**A: How would you use this job advertisement when teaching vocational job application training?**

**What ideas do you have?**

**Please develop some tasks based on this.**

## **B: Browse the Vocational Job Application Module**

**Provide feedback on your impressions. If you have any suggestions?**

**What could you use there for further exploitation/ development of the material.**



**POSITION OFFERED:** General Maintenance Plumber

**WITH: [Havebury Housing Partnership](#)**

**SALARY**  
£28000 - £30805  
**JOB TYPE**  
Full-time  
**LOCATION**  
Haverhill  
**POSTED**  
Today

### **Description**

We own and manage c.7,000 homes in the East of England, working closely with other agencies and stakeholders within our communities.

It's a really exciting time to join us. We've recently launched our new corporate plan which sets out what we want to achieve over the next 5 years, with new strategies to support our ambitions. These build on the good foundations we have in place in being a customer-centric organisation, investing in our existing homes - including our zero-carbon journey - as well as building new homes.

We've also concluded a review of how we work in future, with options around home and office flexible working, as well as a generous annual leave allowance and other benefits.

We are looking for a General Maintenance Plumber to join the Technician team here at Havebury Housing to carry out responsive, planned and void repairs across our various occupied and unoccupied premises around the East Anglian region area.

The successful applicant is required to have a wide knowledge of plumbing with experience in Plumbing in Kitchen and Bathroom installations.

Great customer service is at the heart of what we do, so excellent customer skills and being able to work safely, flexibly and effectively as part of a team is essential.

## **Requirements**

### **Key responsibilities:**

- Day to repairs to domestic plumbing systems such as domestic plumbing works, changing bull barrels, tap repairs, WC systems, kitchen sinks, waste.

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- Day to repairs to domestic plumbing systems such as domestic plumbing works, changing bull barrels, tap repairs, WC systems, kitchen sinks, waste.
- Deliver a customer-focused, range of responsive, void and planned repairs to excellent safety and quality standard
- Undertake multi-trade tasks relative to experience and training, on designated jobs
- Ongoing use of IT Tablets to receive works orders and Safety information, completing jobs in a timely and accurate manner
- Comply with Health and Safety rules and regulations
- Identify any rechargeable repairs and inform the customer and relevant line manager where necessary
- Complete works right first time where possible
- Maintain accurate and appropriate van stock levels

### **About you**

- You will have a relevant trade qualification, such as City & Guilds or NVQ 3 plumbing or extensive hands-on experience. (Both experienced and newly qualified candidates will be considered).
- Either be qualified by numerous years of hands-on experience or have a relevant plumbing qualification

- You will be able to demonstrate high Customer Care standards throughout your day to day work
- Be a capable user of Microsoft packages and tablet type devices
- Have a full UK driving licence

### **The role**

- **Core** working hours are 37 hours. Monday-Friday 08:00-16:00 OR 10:00-18:00, depending on which weekly rota you are on.
- You will typically be on a 1 week out of 5 standby on-call shift rota from 18:00-08:00 Monday to Thursday and 17:00-08:00 Friday to Monday. This is undertaken from home with a mix of phone fixes and emergency visits.
- You will receive a Standby payment of £25 per day Monday to Friday, £40 on Saturdays and £50 for Sundays/Bank Holidays.
- Telephone calls received between Midnight and 6 am resulting in an over the phone fix will be paid at your hourly rate.
- Visits during the standby on-call rota will be paid on an Overtime flat hourly rate on Monday to Friday, time and a half on Saturdays and double time for Sundays/Bank Holidays. (2 hours minimum will be paid on any call out).

### **Benefits**

In return, we are offering...

- An annual salary of **£28,000 - £30,805** per annum.
- Company Van and Power tools (Please provide your own hand tools)
- Annual Leave - 28 days per year, (plus bank holidays) increasing to 32 days when you reach your 3rd year with us. To give greater flexibility around your holidays you can also buy, sell or carry over up to 5 days of annual leave each year
- Pension – between 5% - 10% dependant on individual contribution
- Life assurance - a payment of X3 your salary.

**Due to the nature of the role involving work with vulnerable members of society, this post is subject to a Basic Criminal Disclosure, which will be carried out when a conditional offer is made**

**"We operate a no closing date policy and evaluate candidates upon application. Therefore, please apply without delay."**

**Please ensure you fully answer the questions on the application form**

Promoted by Havebury Housing Partnership